HELLO THERE, OUR DREAM IS TO HELP YOU MAKE GREAT HAPPEN

Industry endorsed
Student satisfaction

Specialised skills to help you get ahead in the Hospitality Industry

This specialised short course covers two units from the Certificate III in Hospitality. For the broader range of skills to work in Hotel and Resort front office, the SIT30713 Certificate III in Hospitality (Accommodation services) is suggested. [http://tafenorth.edu.au/course/16045/certificate-iii-hospitality](http://tafenorth.edu.au/course/16045/certificate-iii-hospitality)

In the course you will use one of the industries computerised accommodation booking systems [OPERA Fidelio].

Topics include:

- Working

...more online

LOCATION/S
Cairns

DURATION
Part time: 20 weeks / 1 night per week

Course delivery options
WORKLOAD LOCATION DELIVERY
Part time 1 night per week Cairns Classroom

Key dates
For key start dates for each location visit the online brochure for this course (under the course details tab):
[tafenorth.edu.au/course/11246](http://tafenorth.edu.au/course/11246)

Entry requirements
There are no entry requirements outlined in the National Training Package, however, TAFE...more online

Resources required
No specific resources are required to successfully complete this course.

It is recommended that students have access to a reliable internet connection...more online

What are my payment options?

No matter what your circumstances, TAFE Queensland North has a payment option to suit you. If you are unsure of what’s right for you, call us on 1300 656 959. We’re here to help.

Prices are subject to change.

...more online

Accurate as at 12 December 2016. For the latest information see:
[tafenorth.edu.au/course/11246](http://tafenorth.edu.au/course/11246)
Outcome
Statement of Attainment from the subjects completed. Students who successfully complete this short course may wish to consider further study in the Certificate III Hospitality or Diploma of Hospitality.

Job prospects
- Reservations Sales Agent

Units
Reception and Reservation Services [OPERA]

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<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Type</th>
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<tbody>
<tr>
<td>SITTSL010</td>
<td>Use a computerised reservations or operations system</td>
<td>Elective</td>
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<tr>
<td>SITXFIN001</td>
<td>Process financial transactions</td>
<td>Elective</td>
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Disclaimer
Not all electives available at all campuses

ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?
Enrol today to secure your spot in this course.

HOW TO ENROL
Make your future happen
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