Welcome to your future

The Certificate III in Information, Digital Media and Technology provides skills in networking, computer hardware and maintenance, workplace legislation and documentation, and fundamental web design concepts. It will enable you to provide IT support in an organisation with a range of different systems.

**LOCATION/S**
Cairns, Townsville (Pimlico)

**DURATION**
Full time: 20 weeks / 4 days per week, 20 weeks / 5 days per week

**Entry requirements**
Applicants need to demonstrate competence in using a keyboard and mouse, navigating around ...

**Important Information**
Ensure you complete the Electronic ...

**Key dates**
For key start dates for each location visit the online brochure for this course (under the course details tab).

**Entry requirements**
Applicants need to demonstrate competence in using a keyboard and mouse, navigating around ...

**Resources required**
No specific resources are required to successfully complete this course.

It is recommended that students have access to a reliable internet connection ...

**What are my payment options?**
No matter what your circumstances, TAFE Queensland North has a payment option to suit you. If you are unsure of what's right for you, call us on 1300 656 959. We're here to help.

Prices are subject to change.

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**FULL FEE** | **$4,900**
This is the total cost of the course.

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**SUBSIDISED** | **$2,278**
The Queensland Government will offset the cost of study for eligible students. You will still need to pay for a portion of your study costs. The amount above is what you will need to pay.

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**CONCESSION** | **$1,404**
You are eligible for the concession price of a course if you are eligible for subsidised training, and are listed on an Australian Government Low Income Health Care Card or Pensioner Concession Card, if you are Aboriginal or Torres Strait Islander, you hold a Department of Veterans' Affairs Pensioner Concession Card, or if you have a disability. Further information about concessions.

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Accurate as at 29 September 2017. For the latest information see: tafenorth.edu.au/course/12311
Outcome

Persons working at this level will support information technology activities in the workplace across a wide range of ICT areas, including technical support, network administration, web technologies, software applications and digital media technologies.

Job prospects
- ICT Customer Support Officer
- Computer Systems Officer
- Computer Systems Technician
- ICT Support Technicians
- Network Support Technician
- Web Design

Units

Students need to successfully complete 17 units to gain the qualification; 6 core and 11 elective units.

<table>
<thead>
<tr>
<th>Code</th>
<th>Unit Title</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>BSBSUS401</td>
<td>Implement and monitor environmentally sustainable work practices</td>
<td>Core</td>
</tr>
<tr>
<td>BSBWHS304</td>
<td>Participate effectively in WHS communication and consultation processes</td>
<td>Core</td>
</tr>
<tr>
<td>ICTICT202</td>
<td>Work and communicate effectively in an ICT environment</td>
<td>Core</td>
</tr>
<tr>
<td>ICTICT301</td>
<td>Create user documentation</td>
<td>Core</td>
</tr>
<tr>
<td>ICTICT302</td>
<td>Install and optimise operating system software</td>
<td>Core</td>
</tr>
<tr>
<td>ICTSAS301</td>
<td>Run standard diagnostic tests</td>
<td>Core</td>
</tr>
<tr>
<td>ICTNWK301</td>
<td>Provide network systems administration</td>
<td>Specialisation</td>
</tr>
<tr>
<td>ICTNWK302</td>
<td>Determine and action network problems</td>
<td>Specialisation</td>
</tr>
<tr>
<td>ICTNWK304</td>
<td>Administer network peripherals</td>
<td>Specialisation</td>
</tr>
</tbody>
</table>

ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?

Enrol today to secure your spot in this course.

HOW TO ENROL

Enrol now

You're ready if you have:
- checked your important dates (under the course details tab)
- checked you meet the entry requirements (under the course details tab)
- checked your course costs and know which payment option is right for you (under the costs tab)
- Read the student rules and refund policy
- Created your Unique Student Identifier and can provide this code to TAFE Queensland
- If you are applying for a subsidised cost, please ensure you have all the relevant documents at time of enrolment

All done? Then head to the link below to complete your enrolment:


Enrolment options

By telephone: 1300 656 959. In person: at any TAFE Queensland North location.

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tafenorth.edu.au/course/12311

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<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Type</th>
<th>Specialisation</th>
</tr>
</thead>
<tbody>
<tr>
<td>ICTNWK305</td>
<td>Install and manage network protocols</td>
<td>Specialisation</td>
<td>Network administration</td>
</tr>
<tr>
<td>ICTSAS307</td>
<td>Install, configure and secure a small office or home office network</td>
<td>Specialisation</td>
<td>Network administration</td>
</tr>
<tr>
<td>ICTICT303</td>
<td>Connect internal hardware components</td>
<td>Elective</td>
<td></td>
</tr>
<tr>
<td>ICTSAS304</td>
<td>Provide basic system administration</td>
<td>Elective</td>
<td></td>
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<tr>
<td>ICTSAS305</td>
<td>Provide ICT advice to clients</td>
<td>Elective</td>
<td></td>
</tr>
<tr>
<td>ICTWEB301</td>
<td>Create a simple markup language document</td>
<td>Elective</td>
<td></td>
</tr>
<tr>
<td>ICTWEB302</td>
<td>Build simple websites using commercial programs</td>
<td>Elective</td>
<td></td>
</tr>
<tr>
<td>ICTWEB303</td>
<td>Produce digital images for the web</td>
<td>Elective</td>
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</tbody>
</table>

Disclaimer
Not all electives available at all campuses

Recognition of prior learning
Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you've gained from the workplace or previous learning means less study time for you, and getting the paper to prove you're qualified a whole lot sooner.


Accurate as at 29 September 2017. For the latest information see: [tafenorth.edu.au/course/12311](http://tafenorth.edu.au/course/12311)