Hello there, our dream is to help you make great happen.

Industry endorsed
Payment options
Student satisfaction

Do you already have a Certificate II and wish to upgrade to a Certificate III?

Are you a people person? Do you enjoy speaking to culturally diverse people? Do you enjoy the buzz of the tourism industry? Do you like learning about any providing information on the wonderful destinations in Australia? This is the course for you.

LOCATION/S
External

DURATION
Online: up to 10 months / 4 units to be completed within enrolment period January to October

Course delivery options

<table>
<thead>
<tr>
<th>WORKLOAD</th>
<th>LOCATION</th>
<th>DELIVERY</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 units to be completed within enrolment period January to October</td>
<td>External</td>
<td>Online</td>
</tr>
</tbody>
</table>

Key dates
For key start dates for each location visit the online brochure for this course (under the course details tab).

tafenorth.edu.au/course/16709

Entry requirements
Students must already hold a Certificate II in Tourism qualification to enter this course.

Resources required
Students must have access to a reliable Internet connection to access TAFE Queensland’s online learning system and a...

...more online

Cost per unit: $167.00
For more information visit:

tafenorth.edu.au/study-with-us/enrolment-fees/course-fees

...more online

FULL FEE
$700
This is the total cost of the course.

Got a question?
Enquire about your full fee study options

Outcome
SIT30116 Certificate III in Tourism

Units

Are you ready to take the next step on your path to great?
Enrol today to secure your spot in this course.

Accurate as at 28 March 2018. For the latest information see:

tafenorth.edu.au/course/16709

RTO 0275
CRICOS 03020E
There is a total of 15 units of competency to gain the SIT30116 Cert III in Tourism qualification; 4 core and 11 elective units. Completed units from the Certificate II in Tourism can be credited towards the Certificate III in Tourism.

<table>
<thead>
<tr>
<th>Code</th>
<th>Title</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>SITXF001</td>
<td>Process financial transactions</td>
<td>Elective</td>
</tr>
<tr>
<td>SITXCCS006</td>
<td>Provide service to customers</td>
<td>Core</td>
</tr>
<tr>
<td>SITTTSL002</td>
<td>Access and interpret product information</td>
<td>Elective</td>
</tr>
<tr>
<td>SITTTSL009</td>
<td>Process travel-related documentation</td>
<td>Elective</td>
</tr>
<tr>
<td>SITTTSL004</td>
<td>Provide advice on Australian destinations</td>
<td>Elective</td>
</tr>
<tr>
<td>SITXCCS002</td>
<td>Provide visitor information</td>
<td>Elective</td>
</tr>
<tr>
<td>SITTTSL005</td>
<td>Sell tourism products and services</td>
<td>Elective</td>
</tr>
<tr>
<td>SBSUS201</td>
<td>Participate in environmentally sustainable work practices</td>
<td>Elective</td>
</tr>
<tr>
<td>SITTTIND201</td>
<td>Source and use information on the tourism and travel industry</td>
<td>Core</td>
</tr>
<tr>
<td>SITXWHS101</td>
<td>Participate in safe work practices</td>
<td>Core</td>
</tr>
<tr>
<td>SITXCOM201</td>
<td>Show social and cultural sensitivity</td>
<td>Core</td>
</tr>
<tr>
<td>SITXCCS202</td>
<td>Interact with customers</td>
<td>Core</td>
</tr>
</tbody>
</table>

**Disclaimer**

Not all electives available at all campuses.

**HOW TO ENROL**

You're ready if you have:
- checked your important dates (under the course details tab)
- checked you meet the entry requirements (under the course details tab)
- checked your course costs and knew which payment option is right for you (under the costs tab)
- Read the student rules and refund policy
- Created your Unique Student Identifier and can provide this code to TAFE Queensland
- If you are applying for a subsidised cost, please ensure you have all the relevant documents at time of enrolment

All done? Then head to the link below to complete your enrolment:

**Enrolment options**

By telephone: 1300 656 959. In person: at any TAFE Queensland North location.

Make your future happen

Connect with TAFE on Facebook

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RTO 0275
CRICOS 03020E