Everywhere, everybody looks for leaders!

Effective leadership and management are crucial to the success of any organisation, in any industry. This qualification is a complement to any other qualification or experience and positions you to get the best out of yourself and the people around you.

Develop key leadership skills in strategic and business planning, people development, change management and organisational innovation. Learn how to better manage risk and understand budgeting and financial management. Our industry-experienced, expert teachers and supportive learning environment will help...

Entry requirements
This qualification has no formal entry requirements however the preferred pathways for...

Resources required
It is recommended that students have access to a reliable Internet connection to access TAFE Queensland’s online learning...

The price is to complete the Diploma of Leadership and Management. Speak to us about including and paying for a few more units only to complete double Diplomas with Business, Human Resource Management, Project Management, or Quality Auditing! Pricing for RPL for units is also reduced.

If considering a VET Student Loan, please ensure you read the TAFE Queensland ‘Pre-Enrolment Information


ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?

ACCURATE AS AT 13 DECEMBER 2017. FOR THE LATEST INFORMATION SEE:
tafenorth.edu.au/course/16935

RTO 0275
CRICOS 03020E
Manager/Assistant Manager
Supervisor
Team Leader
Administrator

This qualification required the successful completion of 12 units (4 core and 8 electives)

<table>
<thead>
<tr>
<th>Cluster</th>
<th>Unit Code</th>
<th>Unit Name</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Core</td>
<td>BSBWOR502</td>
<td>Lead and manage team effectiveness</td>
<td>Core</td>
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<tr>
<td>Core</td>
<td>BSBMGT517</td>
<td>Manage operational plan</td>
<td>Core</td>
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<tr>
<td>Core</td>
<td>BSBLDR502</td>
<td>Lead and manage effective workplace relationships</td>
<td>Core</td>
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<tr>
<td>Core</td>
<td>BSBLDR501</td>
<td>Develop and use emotional intelligence</td>
<td>Core</td>
</tr>
<tr>
<td>Elective</td>
<td>BSSUS501</td>
<td>Develop workplace policy and procedures for sustainability</td>
<td>Elective</td>
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<tr>
<td>Elective</td>
<td>BSBPMG522</td>
<td>Undertake project work</td>
<td>Elective</td>
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<tr>
<td>Elective</td>
<td>BSBMKS502</td>
<td>Establish and adjust the marketing mix</td>
<td>Elective</td>
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<tr>
<td>Elective</td>
<td>BSBMGT502</td>
<td>Manage people performance</td>
<td>Elective</td>
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<tr>
<td>Elective</td>
<td>BSBCCUS501</td>
<td>Manage quality customer service</td>
<td>Elective</td>
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<tr>
<td>Elective</td>
<td>BSBADMS4</td>
<td>Plan and implement administrative systems</td>
<td>Elective</td>
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<td>Elective</td>
<td>BSBADMS02</td>
<td>Manage meetings</td>
<td>Elective</td>
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<tr>
<td>Elective</td>
<td>BSBRSK501</td>
<td>Manage risk</td>
<td>Elective</td>
</tr>
</tbody>
</table>

Disclaimer
Not all electives available at all campuses

Enrol today to secure your spot in this course.

HOW TO ENROL

Enrol now

You're ready if you have:
- checked your important dates (under the course details tab)
- checked you meet the entry requirements (under the course details tab)
- checked your course costs and knew which payment option is right for you (under the costs tab)
- Read the student rules and refund policy
- Created your Unique Student Identifier and can provide this code to TAFE Queensland
- If you are applying for a subsidised cost, please ensure you have all the relevant documents at time of enrolment

All done? Then head to the link below to complete your enrolment:
tafenorth.edu.au/study-with-us/enrolment-fees/enrol

Enrolment options
By telephone: 1300 656 959. In person: at any TAFE Queensland North location.

Recognition of prior learning
Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you've gained from the workplace or previous learning means less study time for you, and getting the paper to prove you're qualified a whole lot sooner.

More info:
tafenorth.edu.au/study-with-us/career-changers-jobseeker/recognition-prior-learning

Make your future happen
Connect with TAFE on Facebook

Accurate as at 13 December 2017. For the latest information see: tafenorth.edu.au/course/16935

RTO 0275
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